

FAQs for Employment page:

How long has Dental Express Staffing been in business?

We started Dental Express in October 2009.

What is the goal of Dental Express Staffing?

1. To provide dental offices with quality dental professionals that help them avoid losing production.
2. To provide dental professionals an opportunity for employment or extra income when needed.

How do temporary employees communicate with Dental Express Staffing Coordinators?

We prefer that you email or call when reaching out to us with questions or updates.

Phone: 855-345-6684 (this number does NOT receive text)

Email: staff@dentalexpressstaffing.com

However, if you are responding to a text that was sent to you, we ask that you reply directly to that particular text. We appreciate an answer to any request we send, whether you are available or not. This helps us to be efficient when searching for help.

What if an employee is sick or unable to work their scheduled shift?

We require a call to 855-345-6684 ASAP. This line does NOT accept text messages. Once you talk with a staffing coordinator about why you are unable to make it to work, we will ask you to call the office directly later in the day to apologize and explain the situation to them as well.

Will a temporary employee be able to meet the office before he or she temps?

Sometimes, if given enough notice, we can arrange a tour or meeting in advance.

How will a temporary employee know what kind of software and x-rays the dental office uses?

We provide all the information about the office in an email, so that you are aware prior to arrival. You can ask via phone or email also prior to committing.

In what areas does Dental Express provide staff?

We currently cover the entire state of WI, portions of Iowa, eastern MN, and northern IL.

Does Dental Express hire new graduates?

Yes, with the proper training, we find this to be a great way for new graduates to gain experience in the dental field. This is an excellent opportunity to discover more about the office before committing to a permanent position.

If a dental professional is in school and can only work during breaks and summer, is that possible?

One huge benefit to working with Dental Express is the flexibility. Our system allows us to set up your specific availability in order to contact you for the days you prefer. We have several staff that work with us on a very limited basis or when their permanent office is on vacation.

Does Dental Express offer benefits?

We do offer some benefits to some of our staff that qualify. These benefits include PTO bonuses, mileage reimbursement, CPR and Uniform reimbursement, license renewal reimbursement, and additional bonuses based on merit.

What is the hourly rate?

Hourly rates depend on position, experience and location. This is discussed in the interview process.

Is mileage paid?

Yes, we do pay mileage after 50 miles round trip.

How much notice do you give your staff for assignments?

We receive short notice and advanced notice requests. We try to give our staff as much notice as we receive from the office. We receive requests the morning of the need as well as months in advance.

Why does Dental Express have a contract to sign?

This agreement is informative and outlines the policies so that we know you understand our expectations. There is no obligation, except that we do require a 2-week notice for those that want to terminate employment in the midst of an assignment. This allows us time to find a replacement if you have committed to one of our clients.

Is there a certain number of days that Dental Express requires to be considered an employee?

We employ dental professionals in whatever capacity they are looking for. We have options to temp for a day, parttime, or fulltime. You are allowed to choose your availability.

How do you inform your staff about available positions?

Our primary form of reaching out to staff about available opportunities is via text. Also, our temporary and permanent opportunities are listed on our website. The link allows you to communicate with us about a request that you may be interested in.

Does the first person to respond get the assignment?

We try to accommodate our dental clients by placing dental professionals that they request or that are in close proximity first. If that is not possible, then first to respond may be booked.

Does Dental Express take referrals?

Yes, we would love referrals. We do pay out referral bonuses for staff that works out well for our company and has positive feedback.

How does Dental Express receive timecards?

Timecards are submitted via a link inside the email sent to you with the details of the office you are booked in. Once a timecard is submitted, the employee, dental office and our accountant receive a copy. They are very easy to submit.

When is payday?

Payday is each Friday. Any hours worked from Sunday to Saturday will be direct deposited the following Friday.

Are taxes taken out of paychecks?

Yes, our staff are W-2 employees, so taxes are withheld.

Does Dental Express cover injuries or accidents?

Our dental professionals are covered under our workers comp policy. We also provide general and professional liability as well as cyber liability.

Does Dental Express require temporary staff to have their own malpractice insurance?

We do not require our staff to have their own insurance, however we recommend it for your own safety. Our policies cover our staff through Dental Express, however it would not cover if an individual is personally accused of a wrongdoing.

Does Dental Express help find permanent positions?

Yes. Temping prior to taking a permanent job is a fantastic option and gives everyone a chance to “try things out”.

How would a dental professional apply?

If you are applying in WI, MN, or IL, please email your resume to carolynb@dentalexpressstaffing.com

If you are applying in IA, please email your resume to stephr@dentalexpressstaffing.com